

Policy subject: Low-Income Student Support Policy	Policy number: 2/P.D/2024	Date of last revision: 2024/11/15
Implementing body: Administrative Affairs Department	Implementing start date: 2024/11/20	Policy reference: Planning And Development Department

Overview

The Low-Income Student Support Policy at Palestine Ahliya University ensures financial assistance and resources for students from low-income backgrounds. It aims to remove financial barriers to higher education, offering various support services and aid programs to foster an inclusive environment where all students can succeed.

Objectives

1. Promote Access to Education: Provide financial aid and resources to ensure low-income students have equal access to higher education.
2. Enhance Retention and Success: Support low-income students throughout their studies, promoting academic achievement and successful graduation.
3. Reduce Barriers: Address socioeconomic challenges to ensure low-income students have equal opportunities for academic and extracurricular success.

Scope

This policy applies to all current and prospective students at Palestine Ahliya University who meet the criteria for low-income status, including:

- Undergraduate and graduate students.
- Students from families or households with low socioeconomic status, as defined by university financial aid criteria.
- International students from low-income backgrounds (where applicable).

Statements

1. Financial Aid Commitment: Palestine Ahliya University offers scholarships, grants, and low-interest loans to help low-income students afford their education.
2. Non-Discrimination: Financial aid is based on need, without discrimination based on race, ethnicity, gender, religion, disability, or nationality.

3. Comprehensive Support: Low-income students receive counseling, mentoring, and academic advising to address both educational and personal challenges.
4. Confidentiality: Financial aid information, including personal and family financial details, is kept confidential and shared only with authorized staff.
5. Equitable Access to Resources: The university ensures low-income students have equal access to technology, and support services to reduce financial burdens.

Procedures

1. Financial Aid Application: Low-income students submit a financial aid application, which includes submitting documentation of household income, tax returns, and other relevant financial information to the Deanship of Student Affairs
2. Eligibility Determination: Eligibility for financial aid will be determined based on a combination of household income, household size, and other factors, using criteria established by the university.
3. Application Deadlines: Financial aid applications must be submitted by the deadlines specified for each semester to ensure timely processing of financial aid.
4. Type of Financial Aid:
 - A. Academic Achievement-Based Scholarships: Palestine Ahliya University offers merit-based scholarships to low-income students who demonstrate academic achievement.
 - B. Need-Based Scholarships: The university will provide need-based scholarships to cover tuition, fees, and other expenses for students who demonstrate financial need.
 - C. Tuition Payment Installments: Students may pay their tuition for the semester in multiple installments.

▪ Key Performance Indicators (KPIs):

1.	Number of Students Benefiting from Affordable Housing
2.	Number of Students Benefiting from Meal Subsidy Programs
3.	Number of Students Benefiting from Transportation Assistance
4.	Number of Students Benefiting from Healthcare Services